



Grove Ferry River Trips

PG Pleasure Boats Ltd t/a Grover Ferry River Trips ~ Terms & Conditions

Grove Ferry River Trips - Terms and Conditions

Ver4 Apr 2021

1. Bookings can be made for any number up to 6 on scheduled trips provided they are all from one household or bubble.
2. Bookings cannot be made online for today - contact the skipper (details on home page) by phone.
3. All bookings currently will be for exclusive use of the boat so there is no mixing of households or bubbles.
4. Children (under16) and vulnerable adults MUST be accompanied by a responsible adult (16+).
5. On the booking page in the "List of Passengers" please enter all the additional passengers names with their phone numbers, children (under 16) please provide name and age - for track and trace purposes.
6. Grove Ferry River Trips will check the booking request and email or phone you back within 2 working days to finalise the booking.
7. The charges for scheduled trips are £10 for adults £5 for under 16's.
8. When Grove Ferry River Trips contact you re the booking we will request full payment for the trip as booked and provide ways of paying.
9. Non-payment for the trip by 6am the morning of the day before the booked date will cancel the booking. We will send a reminder in good time.
10. In the event that the trip cannot proceed, for any reason, other than your non-attendance, the payment (less £3 admin) will be returned or held against a revised date.
11. The trip starts and ends from the Decking on the river side of the Grove Ferry Inn access via the ramp, please arrive 5 minutes before departure and wait on the desking by the notice at the top of the ramp.
12. Once the boat and mooring are sanitised you will be invited down to the boat, please wear mask/face coverings from the notice and for the duration of the trip until having left the mooring.
13. There will be a QR code displayed for checking in on the Track and Trace app.
14. On the mooring we will check your names, and request you use the provided hand sanitiser before boarding the boat, please sit in the stern or as otherwise directed by the skipper.
15. Due to the requirement to wear a mask/face covering we cannot permit food and drink to be consumed during the trip.
16. During the trip please remain in your seats and keep wearing your face mask/covering
17. Grove Ferry River Trips reserves the right to refuse any person(s) without prejudice, explanation, or refund.



Grove Ferry River Trips

PG Pleasure Boats Ltd t/a Grover Ferry River Trips ~ Terms & Conditions

18. All water activity carries a risk, we aim to minimise the risk but when you book you are accepting this as your own risk.
19. Grove Ferry River Trips reserves the right to alter this information at any time.
